

## *Pozible* for supporters

### **What is Pozible?**

Pozible is an Australian crowdfunding platform, providing a space for creators to present their ideas, raise funds and connect with their community, as a way to grow and fulfil projects.

We are a rewards-based platform, which means creators offer rewards in return for monetary pledges from supporters.

### **What is a campaign?**

There are two types of campaigns creators can offer on Pozible;

- **All Or Nothing** – a campaign with a set target and timeframe, usually for one-off or larger projects. Creators must hit their target within their timeframe to receive their funds, so your money is simply 'pre-approved' when you make a pledge and funds are only captured once the creator's target has been met. If the campaign you've pledged to doesn't reach its target, never fear, we never took any money from you so you won't need a refund.
- **Subscription** – this is new on Pozible! This is a way for creators with ongoing projects to receive smaller monthly pledges from their supporters in return for ongoing rewards. Those using this sort of profile often create things like podcasts, films or music. When you pledge to a subscription profile, you're agreeing to pledge that amount each month – but don't worry, you can cancel this at any time!

### **How do I make a pledge?**

Once you've decided which reward you'd like, all you need to do is click the pink price button and follow the steps. All or Nothing creators are able to activate credit card, PayPal (or both!) as a payment option – but this is up to them. Subscriptions are all made via credit card.

You can view the status of your pledge by clicking 'Menu' in the top right corner of Pozible and choosing either 'My Pledges' (for All or Nothing campaigns) or 'My Subscriptions' (for subscription campaigns).

### **I need help!**

There are a few places you can go if you need a hand;

- Pozible's FAQs are available here - <http://help.pozible.com/>
- Our live chat box which can be found in the bottom right corner of your screen when you visit Pozible
- Book a time to chat with our campaign advisors - <https://calendly.com/pozible>
- Or shoot us an email at [info@pozible.com](mailto:info@pozible.com)